

## **Appropriate behavior**

All patrons who enter any Meridian facility are asked to conduct themselves in a respectful manner at all times. Meridian Health has adopted a Zero Tolerance policy as to abusive and disruptive actions of any kind will not be tolerated. Disruptive or abusive behaviors will not be tolerated. Solicitation is not permitted on any Meridian campus.

## **Alcohol and drugs**

Alcohol and illegal drugs are prohibited in the hospital and on the grounds. Any persons who would like professional help for problems with alcohol or drug use may speak to a nurse, physician or social worker.

## **Visiting Hours**

Meridian Health provides a healing environment for our patients. We ask that you consider the patient's needs when visiting. Please understand that our visiting policy is subject to change in accordance to the patient's condition and or emergency situations declared by the Medical Center. At the patient's request, visitation may be restricted. Additionally, certain care units have specific guidelines for visitation.

Should you have questions as to the visiting hours of a specific unit, please feel free to contact the nurse manager or the guest relations department. Your cooperation and considerations are appreciated.

## **Wireless Devices**

Cell phones and other wireless devices (PDAs, Blackberry's, etc.) are not to be used near any medical equipment.

## **Smoking**

All Meridian Hospitals and facilities are smoke-free campuses. This applies to all patient rooms, bathrooms, waiting areas, lounges, hospital entrances, all hospital buildings and facility grounds.

## **Weapons**

Weapons, including firearms and knives, are not allowed on hospital grounds. If you are legally authorized to carry a weapon, please contact the respective hospital security department. Gun lock boxes are available at each hospital.

## **Lost and Found**

Each Meridian patient care facility has a lost and found service. Should you have happen to have misplaced an item, please contact the respective Meridian security department. (Outside contact number is listed below)

## **Pet Visitation**

Request for visitation by patient's pets, other than service animals and pet therapy animals, must be reviewed and approved prior to the visit. Please contact the Nurse Manager on the patient's floor to start the review process.

## **Security**

- Meridian Security Officers receive training on appropriate response to various types of situations, conducting investigations, report writing, handle with care, and work very closely with local law enforcement.
- Since many people go into and out of the hospital at all hours, theft is a concern. Please follow the directions provided and leave all valuables at home, including expensive clothing, electronic equipment, large sums of money and valuable jewelry.
- If you do bring items of value, keep them secured at all times. Each patient will be offered to have the valuable secured. Should personal items of value remain with the patient; the hospital will not be responsible for any damage or loss.

- Escort Service – The Meridian Security department provides escorts anywhere on the hospital campus. By calling the respective security department one of our officers will be able to meet you at your present location to escort you to your vehicle or other area.
- Security personnel are available to help you and answer your questions at all times.
- All Meridian Hospital are equipped with closed circuit television cameras that are recorded.
- All packages, parcels, purses, etc. being brought in the a meridian facility are subject to search.

### **Photography & Recordings**

The taking of photographs, making of videos or voice recordings of any kind via any media source is not permitted while in the hospital. Requests to take photos can be coordinated through the Guest Relations Department. A photograph consent form must be completed and submitted prior to the taking of any photographs.

### **Emergency Management**

The hospital has a comprehensive emergency preparedness program that addresses various types of disasters that could present an impact on our ability to deliver patient care services.

- Each hospital plans and conducts disaster drills on an annual basis both internally and with the community.
- When drills are held, adequate signage will be placed at key entrances throughout the hospital to alert visitors and patients that a drill is being held.
- Should a real event occur during visiting times, hospital staff are notified via an overhead page. They in turn will receive instructions from a central command center on what is occurring as well as information to provide visitors. It may be necessary to instruct all visitors to stay in patient rooms during the alert or it may be necessary to curtail visiting hours altogether.
- Unnecessary travel in corridors during a disaster event or a fire response call only hinders the progress of our medical staff and emergency response personnel.

### **Visitor Parking**

Several parking options are available for guests and visitors. Self-parking, limited availability on some campuses, and valet parking are available options. Please be sure to not block or park in fire lanes.

### **Security Assistance (24-hour) contact numbers:**

- **Bayshore Medical Center:**
- **Riverview medical Center:**
- **Jersey Shore University Medical Center: 732-776-4183**
- **Ocean medical Center:**
- **Southern Ocean Medical Center:**